

DEPARTMENT: Operations 	POLICY NAME: White River Health District Comprehensive Community Service Plan	POLICY NUMBER: OP-11
EFFECTIVE (ORIGINAL) DATE: 10/20/2021	RESPONSIBLE PARTY: Chief Financial Officer	REVISED DATE:
APPROVAL DATE: 10/26/2021	DATE REVIEWED: 10/20/2021	APPROVED BY: BOARD OF DIRECTORS
RESOLUTION NO:		BOARD CHAIR: Suzanne Knapp

"Stay professional, above all else, and focus on clear communication and stated objectives"

White River Health District is a special district formed as a tax base to serve the South Wasco County residents. As such the White River Health District requires that the Board of Directors oversee fiducial responsibility and Policy approval to assure the Community Health District is providing a comprehensive community service plan that will continue to move the Patient Centered Health and Dental care forward in South Wasco County. The Community Service Plan is defined below and approved for Executive Team members and employees of White River Health District dba Deschutes Rim Health Clinic to adhere and carry out as part of the team approach.

- Open for services Monday-Friday 8-5 with extended hour by appointments only
- Extended Summer hours as voted on by clinic staff to address staffing issues
- Daily Acute Care visits with a 20-minute appointment both in AM and PM to be kept open to adjust for patient flow and accommodate Acute Care walk ins. Acute care patients do not need to establish care with the clinic and if possible, will be seen same day or next day whenever needed.
 - See attached example of Acute care visits for same day appointments
- CLIA waived Lab offered to all regardless of if an established patient or not if appropriate orders are received for clinic phlebotomist to process.
- Immunizations to be provided through a delegation agreement with the County Health Department and Oregon Health Authority. This service will be done within 2 days turnaround time whenever possible.

- Complete Patient centered whole family care services will be offered to clients that wish to establish care with the Deschutes rim health clinic.
 - New patient appointments will go through a screening process to collect information and get release of information for records. The goal is to schedule new patient appointments within 7-10 days from the start of intake. See clinic protocol for all steps
- Geriatric Patient centered whole health approach means continuity of care through collaboration with many other providers and suppliers. White River Health District will hold the clinic to the highest standards in working with community partners to achieve this whole approach.
- White River Health District will build collaborative relationships with other organizations that are providing services to the South Wasco County to assure all needs are meet; including but not limited to Women, Infant & Children (WIC) services, Food Bank services, clothing assistance programs, Nutritional services, School Base Health Clinic, bi-lingual outreach worker to help with Oregon Health plan applications and resource assistance.
- White River Health District will build collaborative relationships with other medical and dental providers to try and bring a full range of services to our area, so residents of South Wasco County are not hindered by inability to travel for specialist care. This collaboration will be sought through all resources necessary to achieve the long-term Community Service plan of the White River Health District.

I Adhere to this Comprehensive Community Service Plan policy related to the White River Health District Board dba Deschutes Rim Health clinic.

I, _____ do hereby attest that I have read, understand, and agree to follow this policy in its fullest and understand breaching the above policy could lead to immediate dismissal of your job.

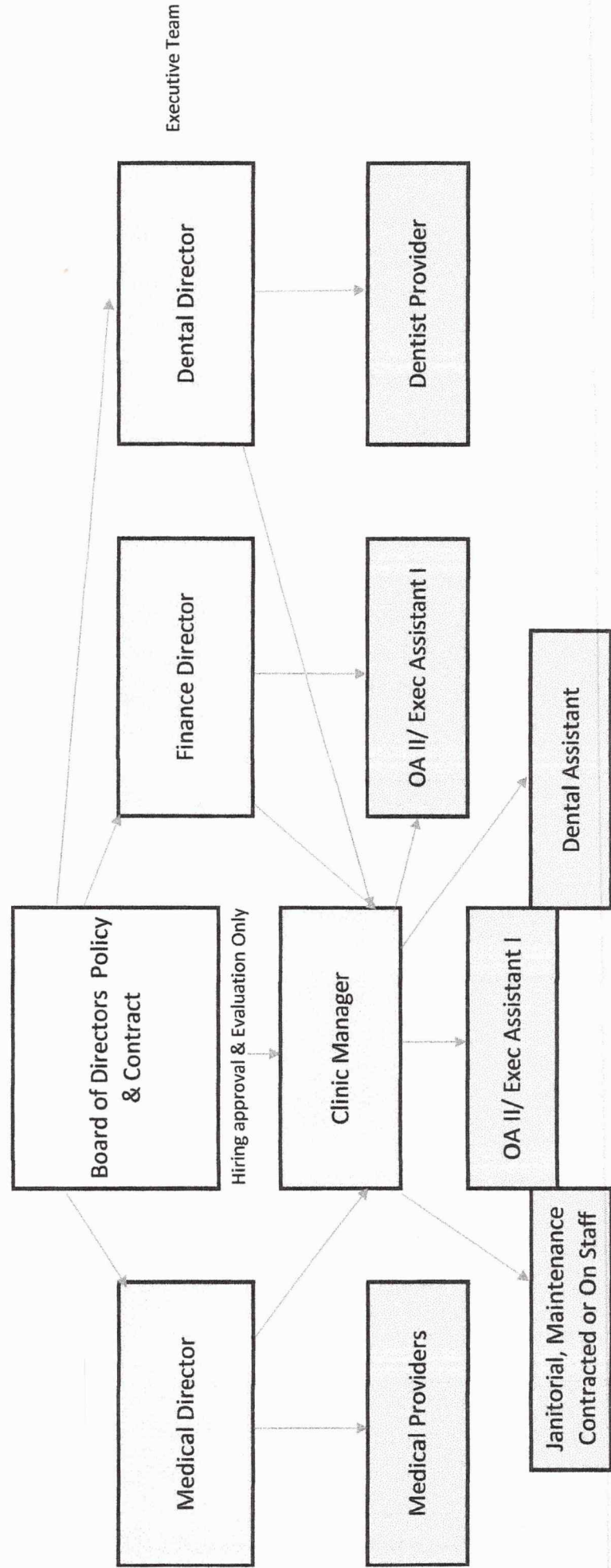
_____ Date _____



Organizational Chart

Deschutes Rim Health Clinic / White River Health District

Policy Name: Approved Organizational Chart
Policy # OP-11
Effective 10/26/2021
Approved by : Board of Directors Board
Chair: Suzanne Knapp



Passed by a majority of the Board of Directors of White River Health District, with a quorum in attendance the 26th Day of October, 2021.

White River Health District dba Deschutes Rim Health Clinic

Wasco County, Oregon

By Suzanne Knapp

Suzanne Knapp, Chairman of the Board

Attest:

By Laura Taylor

Laura Taylor, Secretary of the Board